

**AGENDA**  
**Board of Library Commissioners**  
**of the City of Grand Rapids**

April 29, 2025 – 5:15 pm  
111 Library Street NE – Board Room

**Our Purpose**

To reflect and connect our community to trusted  
resources and each other.

**Our Mission**

Inspiring opportunity, connection, and innovation.

1. Roll Call
- A, E 2. Approval of Minutes of the Regular Board Meeting on March 25, 2025
3. Board Comments
4. Committee Reports
  - a. Legislative
  - b. Policy
  - c. Board Retreat
- E 5. Staff & Foundation Reports
  - a. Library Director's Report
    - i. GRCM Collaboration
    - ii. GRPL + GREIU Collective Bargaining
  - E b. Financial Report
  - c. Foundation Update
6. Old Business
7. New Business
8. Information Items
  - E a. Media Index
  - E b. Staffing Report
  - E c. Statistical Report for March 2025
9. Grand Rapids Employees Independent Union
10. Agenda Items for the Regular Board Meeting on May 27, 2025
11. Public Comments
12. Adjournment

# Board of Library Commissioners of the City of Grand Rapids

## Regular Meeting Agenda Calendar

### January

- Election of Board Officers (A)
- Review of Committee Assignments
- Foundation Board Appointment by Board President
- BoLC Policy Manual Approval (A)
- Attendance Record from Previous Year (E)
- Voluntary Commitment to Serve (E)

### February

- ALA Midwinter Conference Report
- Budget Information Review (E)

### March

- Director Evaluation Documents (E)
- Budget Approval (A)

### April

- Director Evaluation (\*)

### May

### June

### July

- ALA Annual Conference Reports

### August

- Year End Reports (E)

### September

### October

- Summer Reading Program Evaluation (E)

### November

- Policy Review Committee Update
- Nominating Committee Appointment

### December

- Approval of Meeting Schedule (A)
- Closing Calendar (A)
- BoLC Policy Manual Updates (E)

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## Committee Meeting Calendar

### January

- GRPL Foundation Representatives

### February

### March

### April

- GRPL Foundation Representatives

### May

### June

### July

### August

- GRPL Foundation Representatives

### September

### October

- Budget Review Committee
- Policy Review Committee

### November

### December

- GRPL Foundation Representatives
- Nominating Committee for Board Officers



## MINUTES

### BOARD OF LIBRARY COMMISSIONERS OF THE CITY OF GRAND RAPIDS

March 25, 2025 | 5:15 pm

111 Library St NE | Board Room

Anderson called the meeting to order at 5:15 pm.

#### 1. ROLL CALL

Board Members Present:

Rachel Anderson, Kelly Boston, Justine Bryant,  
Kathryn Dilley, Bryan Holt, Kevin Peterson,  
Lauren Woolsey (arrived at 5:16 pm)

Board Members Absent:

Administration Present:

Robert Adcock, Megan Biggins, John Bosma,  
Natalie Drew, Lindsay Laplow, John McNaughton,  
Ann Neff-Rohs, Patrick Beatty

Staff Present:

Matt Black, Andrea Cosier, Wyatt Lardie

Public Present:

Steven Assarian, GREIU

#### 2. APPROVAL OF MINUTES OF THE REGULAR BOARD MEETING ON FEBRUARY 25, 2025

**MOTION:** By Commissioner Holt, supported by Commissioner Boston, that the Board of Library Commissioners of the City of Grand Rapids approve the minutes of the regular Board meeting of February 25, 2025.

Boston comments that the last line of Page 5 "Library Pages" should be plural.

**ACTION: AYES 6 – 0**

**Motion passed.**

#### 3. BOARD COMMENTS

Anderson comments that former Library Commissioner Deb Bose passed away yesterday. She extends her condolences to the family and thanks Deb for her services to the Library and the Board.

Peterson thanks Boston for organizing the Board Retreat and thanks CEO Steff Rosalez for hosting the Board at Grandville Avenue Arts and Humanities (GAAH) Cook Library Center.

Boston comments that her daughter's daycare center contacted GRPL to set up a special storytime for their group and Librarian Betsy Zandstra who performed the storytime was fantastic.

Anderson addresses federal funding cuts to the Institute of Museum and Library Services (IMLS) and explains that IMLS funds MeLCat (Michigan eLibrary Catalog), so this could potentially remove MeLCat from libraries all across the state. She urges those who can, to contact legislators. McNaughton clarifies that we are working with other entities with how GRPL will respond in case MeLCat is removed. Boston states that she is happy to share scripts with the Board for calling legislators if needed.

#### **4. COMMITTEE REPORTS**

##### **a. Legislative**

Peterson says they had their second meeting where they created the handout detailing how to connect with legislators and policy makers. He adds that he is thankful that the library is hosting Mayor Mondays.

Woolsey comments that she and Bryant attended the third ward Mayor Mondays event and she also attended the MLA Advocacy Hour.

##### **b. Policy**

No comments.

##### **c. Board Retreat**

Anderson thanked Boston for coordinating the Board Retreat on March 15. Boston thanked the Board and Steff Rosalez at GAAH.

#### **5. STAFF & FOUNDATION REPORTS**

##### **A. Library Director's Report**

##### **i. GRCM Collaboration**

McNaughton states there is a draft of an MOU in the hands of the Deputy City Manager. He adds that he will have a larger update at the next Board meeting regarding the path forward in the partnership.

McNaughton comments that he, Adcock, and Neff-Rohs presented the FY26 budget to the City.

Regional Branch Manager Andrea Cosier presents on the Seymour Branch. Boston comments that she loves the hold lockers at the Seymour Branch.

Community Services Manager John Bosma presents on the increase in incidents at the Main Library as well as the changes being made to increase security measures. Holt asks if we will post signs that the new sensors are in the bathroom and if we will be alerting the general public that these additional measures are being taken. McNaughton and Bosma answer. Boston asks if the key phrases that the bathroom sensors detect are only in English. Bosma answers. Boston asks for Spanish to be added. Peterson comments that he appreciates the work that Bosma is doing. Bryant asks about an increase in security officers at the West Side Branch. Bosma answers that security is being added only at the Main Library for now.

McNaughton states that GRPL and GREIU contract negotiations have begun.

**B. Financial Report**

Peterson asks for clarity on the “within 3%” comment within the financial summary under expenditures. Adcock answers.

**C. Foundation Update**

No comments.

**6. OLD BUSINESS**

None.

**7. NEW BUSINESS****A. Director Evaluation Documents**

Anderson explains the process for the Director’s Evaluation. Boston clarifies that the data being used also includes staff feedback.

The Board confirms that the Special Meeting on April 29 begins at 3:30 pm.

Woolsey states that Board comments from step 2 of the procedure need to be sent to Anderson by April 25.

**B. Budget Approval**

**MOTION: By Commissioner Woolsey, supported by Commissioner Boston, that the Board of Library Commissioners of the City of Grand Rapids approve the proposed FY26 Budget and Fee Schedule.**

Bryant requests an additional \$5,000 for ASL and Spanish translators. McNaughton comments that \$4,000 was added to the FY26 budget for these services. Anderson states that we will increase this to \$5,000 next fiscal year.

Peterson asks what is involved in the Management Allocations line. Adcock answers.

Anderson asks what the most important change in the budget for FY26 is. McNaughton answers that the internal work that is happening will continue into FY26. Adcock states that maintenance costs have increased quite a bit as well.

Peterson adds that it looks like we have some flexibility in our budget if needed.

Dilley asks about the interest on investments. Adcock answers.

Anderson asks about which lines in the breakdown represent federal funding. McNaughton answers. Adcock says that federal funding is roughly 1% of our budget.

**ACTION: AYES 7 – 0**

**Motion passed.**

**8. INFORMATION ITEMS**

**A. Media Index**

No comments.

**B. Staffing Report**

No comments.

**C. Statistical Report for February 2025**

No comments.

**9. GRAND RAPIDS EMPLOYEES INDEPENDENT UNION**

No comments.

**10. AGENDA ITEMS FOR REGULAR BOARD MEETING: APRIL 29, 2025**

- Director Evaluation (Special Meeting)

**11. PUBLIC COMMENTS**

No comments.

**12. ADJOURNMENT**

**MOTION:** By Commissioner Woolsey that the Board of Library Commissioners of the City of Grand Rapids adjourn the meeting.

Meeting adjourned at 5:58 pm.

**Our Mission**

Inspiring opportunity, connection, and innovation.

**Our Vision**

The Grand Rapids Public Library is key to a dynamic, creative, livable city where people come together to learn and be heard.

## Strategic Framework Project Updates

MARCH 2025

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### LOOKING OUTWARD

#### Understanding Our Community

- We hit a record for the number of outreach events in one month! GRPL staff attended the following outreach events where we shared library resources and events, offered library card sign-ups, and promoted the Library with giveaways:
  - Grand Rapids Asian-Pacific Foundation's NoodleFest
  - GRPS One Book, One City Family Night
  - Resource Expo at the Conductive Learning Center
  - Family Nights at Paul I. Phillips and Steil Boys & Girls Clubs
  - Parent Teacher conferences at Grand Rapids Montessori Academy
  - Dwelling Place's Neighbor Knowledge Exchange
  - Junior Achievement Career Talk at Burton Middle School
  - Library of Things presentation at Calvin University
  - Reading Month Celebration at Alger Head Start
  - Promise Neighborhood Family Futures event at Ottawa Hills High School
  - Storytime at Bethlehem Intergenerational Center
  - Commission Night Out
  - Family Literacy Night at Dickinson Elementary
  - Family Engagement event at Head Start for Kent County
  - STEAM Night at Wellspring Prep High School
  - Green Eggs & Ham breakfast at Coit Creative Arts Academy
  - March is Reading Month at Grand Rapids Christian Iroquois Campus & Kent Hills Elementary
  - Books, Babies & Blankets at Grace's Table
- South Region staff, with support from the Outreach Team, gave a bilingual presentation on GRPL services and resources at Burton Elementary's monthly parent meeting. Staff and parents were so engaged with the presentation and library. A Burton staff member shared photos from bringing her

## Strategic Framework Project Updates

newborn to Baby Time and gave Youth Services Department Library Assistant Misha VanVaerenbergh a shoutout by name while praising these programs to those in attendance.

- The Friday morning storytime at the Ottawa Hills Branch has become a weekly staple for neighborhood families. A family that is new to the neighborhood have become storytime regulars, and their toddler has gone from being very timid to very active and engaged over the course of the winter session.
- A patron at the Ottawa Hills Branch utilized a one-on-one technology appointment service to get help searching for jobs. Branch staff collaborated with the Resource Navigator to provide additional resources to the patron.
- Ottawa Hills Branch staff connected with a senior neighbor who attended Community Game Night with another regular patron. Staff offered to set her up with a new library card and she returned to the branch the following month to get her new card and information on digital resources.
- Van Belkum Branch Library Assistants and Branch Manager attended 5 outreach events at local Grand Rapids Public Schools in the Northeast end of town. 4 visits were classroom visits at neighboring elementaries for their March is Reading Month programming, while one was an assembly focused on literacy and parental engagement.
- Another successful year of One Book, One City for Kids (OBOC) has come to a close! 1,250 GRPS fifth graders from 62 classes attended talks by Varian Johnson, author of this year's selection, *Playing the Cards You're Dealt*. As always, enthusiasm was high, and it was wonderful to see all the work kids have been doing around the book. On the districtwide online discussion board for OBOC, students made over 6,000 posts—including many of them on their own time. Our public event saw students from 5 area schools as well as quite a few adult patrons not affiliated with a school. Copies of this year's book also saw high circulation numbers at all branches. This year marks the 20th year of our One Book, One City for Kids program and over a decade partnering with GRPS on it, and it continues to go strong.



- Adult Services Library Assistant Mary Smyrniotis continues to lead a weekly English conversation circle on Wednesday evenings. Small groups of adult English language learners gather to practice speaking



## Strategic Framework Project Updates

English in an inviting space with light refreshments. Recent comments from those in attendance include,

*"A good space to share with other people. The instructor is so funny and kind. I enjoy this event,"*

and

*"Many who live in this area struggle with understanding of English. This class can help struggling citizens to communicate with greater comfort."*

- This month we had our last Lego Robotics session of the school year. Attendance skyrocketed this year, and nearly every session we broke the previous attendance record, finishing with 88 attendees in March. Attendees spilled out of the Youth Computer Training Center room and filled every table in the Youth Services Department. It is very chaotic, but it brings so many happy young patrons.
- Without access to a phone, a patron was having difficulty acquiring important medical care. The Resource Navigator was able to coordinate with several organizations to help them gain access to that medical care.

## CREATING INSPIRING SPACES & EXPERIENCES

- Youth Services Department Librarian Erin Hart, with support from Collection Services Department Manager Julie Beukema, have been working on a large-scale project of weeding the teen fiction collection at the Main Library. The collection had become so full that in many places it was impossible for Library Pages to reshelve books. One row of shelves out of three has been completed so far, and staff have noted the difference. Having more space on the shelves also enables more face-out displays, which improves the browsability and visual appeal of the collection.



←Unweeded



←Weeded

## Strategic Framework Project Updates

- Adult Services Library Assistant Esko Peterson created a 4-part chess series called Chess at the Library, taking place every Friday in March. The series began with 3 classes (Basic, Intermediate, and Advanced) and concluded with a lively tournament in the auditorium. Each event was led by Michael Brooks, President of the Grand Rapids Chess Center. The programs were well-received and well-attended, with 15-20 people at each. One tournament-goer shared the following:

*"Wonderful. I met new people and even exchanged phone numbers. ❤️ community ❤️ the library!!"*

- Customer Service Library Assistant Sam Krepel created and led GRPL's Introduction to Crochet event on March 22. We knew there was a lot of excitement for this program on social media, and because we only had capacity for 22 attendees, Adult Services Manager Nic Coppernoll, created giveaway bags for the first group of patrons who would be turned away after capacity was met. The bags contained 2 skeins of yarn, a crochet hook, and an informational card for Creative Bug, which has instructional crochet videos free to view with a GRPL card. However, we hadn't anticipated over 120 people showing up for the class. With assistance from Customer Service Office Assistant Jillianne Carrasco, Sam taught attendees basic stitches. Those who were able to attend offered very positive feedback and left with the beginnings of a washcloth.



## TRANSFORMING OUR CULTURE

- Madison Square Branch Manager Ana Drown and Circulation Operations Manager Sarah Nawrocki attended a Lakeland Library Cooperative Lunch and Learn *"Challenging Safety, Security and Service Issues at the Library."* Panelists included professionals from Grand Rapids Public Library, Henika District Library, Hastings Public Library, and Muskegon Area District Library. It was beneficial to hear



how other library systems in the area navigate challenging patron behavior. We were able to walk away with some tips and helpful reminders.

## BEING VISIBLE & VALUABLE TO THE COMMUNITY

- Community Services Manager John Bosma served as a panelist during a Lakeland Library Cooperative discussion event titled “*Challenging Safety, Security and Service Issues at the Library.*”
- Madison Square Branch Manager Ana Drown and Business Librarian Steve Assarian provided outreach to the Heartside Community during the *Neighbor Knowledge Exchange* event hosted by the Dwelling Place GR. This was a very well attended event in terms of local organizations and community members. We interacted with approximately 40 attendees and offered library card sign ups, shared information about our services, events, programs, and GRPL branded swag.
- Madison Square Branch Manager Ana Drown traveled just down the street to attend *Family Fun Night* at the Paul I. Phillips Boys & Girls Club. During this outreach event, she interacted with approximately 60 attendees and shared information about our services, events, and programs. GRPL branded swag, giveaway books, library card sign ups/renewals were offered as well.
- Van Belkum Branch Manager Erin Keener and outside organization Lions & Rabbits have worked closely with the Creston community to gather valuable input for the upcoming mural project. The goal is a collaborative process that seeks to reflect the Creston community alongside GRPL.
- We’ve added Deos Ballet to our Circulating Membership program. The social media video, created by Communications Assistant Hailey Jansson, announcing our partnership with professional dancers was well received by the community.



## **Financial Summary through March 2025**

### **Operating Fund 2710**

#### *Revenues*

- In March, the library received approximately 183k for the annual DDA rebate. This amount has been credited to Tax Capture Rebates (line 8) in the Operating Fund report.
- The library also received the second portion of state aid for FY25 (line 11) in the amount of approximately 106k. No other notable changes have occurred to the library's property tax and other revenue line items for March.

#### *Expenditures*

- Compensation is tracking within one percent of budget projections through nine months of the fiscal year.
- Total expenditures are tracking at approximately 73% through the third quarter of the fiscal year.

### **Capital Fund 2711**

#### *Expenditures*

- No spending activity occurred for the Capital Fund in February.

# Grand Rapids Public Library

## Revenue and Expense Statement

### Operating Fund

Month Ended March 2025

Agenda Item 5b

	Description	BOARD APPROVED BUDGET FY 2025	Actual FY 2025 through 9 months	Expenditure % of Budget	For Month Ended March FY24 75% of Year	FY 2023 Actual Final
1	Real property tax	12,881,888	12,891,513		12,095,831	11,122,698
2	Taxes-Assessments Canceled	(18,500)	(16,309)		(4,554)	(25,760)
3	Personal property taxes	889,899	927,055		881,088	869,161
4	Personal property tax loss Reimbursement	106,353	90,292		90,243	228,947
5	Industrial/commercial facilities	14,843	14,069		14,769	13,487
6	Payment in lieu of taxes (PILOT)	65,661	75,603		9,624	65,689
7	Interest/Penalties on delinquent taxes	29,500	22,005		20,822	32,462
8	Tax Capture Rebates	130,000	215,678		185,963	201,627
	<b>Total Tax Revenues</b>	<b>14,099,644</b>	<b>14,219,906</b>		<b>13,293,785</b>	<b>12,508,311</b>
9	Interest on investments	294,843	265,402		225,188	118,444
10	Penal Fines	290,000	313,502		285,965	285,803
11	State Aid to Libraries	120,000	209,533		201,716	100,150
12	Misc service fees, contributions, room rent, parking	60,000	48,840		64,773	69,013
13	Library book fines	35,000	29,161		24,516	31,360
	<b>Total Other Revenues</b>	<b>799,843</b>	<b>866,439</b>		<b>802,159</b>	<b>604,770</b>
	<b>Total Revenues</b>	<b>14,899,487</b>	<b>15,086,345</b>	<b>101.3%</b>	<b>14,095,944</b>	<b>13,113,081</b>
14	Retiree Health Care	114,950	81,865	71.2%	80,622	116,123
15	Full Time Employees	4,484,446	3,372,890	75.2%	3,242,019	4,109,914
16	Part Time Employees	2,305,881	1,644,289	71.3%	1,497,092	1,787,819
17	Shift Differential	45,000	46,188	102.6%	38,686	45,068
18	Over Time @ 1.5	35,000	55,294	158.0%	49,990	43,851
19	Acting Assignment	1,000	-	0.0%	-	-
20	Unemployment Comp	6,500	4,669	71.8%	4,366	5,404
21	Employers Social Security	519,857	381,904	73.5%	359,534	440,711
22	Hospitalization Insurance	806,200	631,638	78.3%	530,003	662,308
23	Retirement Fund Contribution	1,018,435	739,279	72.6%	707,886	871,839
24	Vacancy & Turnover Lapse	(50,000)	-	-	-	-
	<b>Total Compensation</b>	<b>9,287,269</b>	<b>6,958,014</b>	<b>74.9%</b>	<b>6,510,198</b>	<b>8,083,036</b>
25	Supplies	130,000	152,254	117.1%	95,890	107,933
26	Postage	9,000	14,742	163.8%	5,674	7,369
27	Contractual Services	544,600	504,577	92.7%	196,498	523,397
28	Contractual Services - Training	45,250	15,410	34.1%	106,050	40,857
29	Professional Development	55,000	6,965	12.7%	20,208	61,891
30	Conferences and Travel	40,000	25,699	64.2%	27,018	34,288
31	Local Business Expense	10,000	17,525	175.3%	10,709	12,092
32	Bank Fees	2,000	1,660	83.0%	959	2,275
33	Memberships	35,000	24,619	70.3%	25,783	27,154
34	Community Promotion	200,000	70,889	35.4%	63,121	80,841
35	Printing and Publishing	111,200	37,359	33.6%	126,131	49,702
36	Advertising	62,000	28,100	45.3%	5,820	47,640
37	Liability Insurance	115,458	86,594	75.0%	81,340	92,950
38	Property Insurance	60,105	63,781	106.1%	53,272	49,496
39	Electricity	336,750	214,582	63.7%	200,144	305,095
40	Water	35,300	31,712	89.8%	27,477	23,232
41	Natural Gas	112,450	88,308	78.5%	78,203	119,574
42	Telephone	40,000	13,852	34.6%	18,637	20,489
43	Internet Services	130,250	58,204	44.7%	59,967	818
44	Software	4,500	-	0.0%	53,454	24,042
45	Software Maintenance Fees	324,618	116,811	36.0%	48,555	28,451
46	Maintenance Repair	444,500	384,544	86.5%	403,033	416,392
47	Equipment Rentals or Lease	48,634	40,232	82.7%	47,128	62,801
48	Mileage reimbursement	10,000	6,075	60.8%	5,666	8,459
49	Tuition reimbursement	10,000	750	7.5%	1,749	3,500
50	Refuse Collection	17,000	7,903	46.5%	8,157	24,472
51	Asset Management Allocation	150,000	150,000	0.0%	-	1,500,000
52	Books/Other Materials	1,730,000	1,188,797	68.7%	1,027,682	1,571,513
53	Furniture	35,000	29,671	84.8%	20,438	150,722
54	Equipment	52,600	21,853	41.5%	81,242	100,169
55	Computer Equipment	144,000	147,987	102.8%	50,701	50,781
56	Vehicles	-	-	0.0%	40,752	-
57	Operating Transfers Out (City Mgmt fee)	510,734	384,300	75.2%	324,207	355,824
	<b>Total Operating Expenditures</b>	<b>5,555,949</b>	<b>3,935,756</b>	<b>70.8%</b>	<b>3,315,662</b>	<b>5,904,216</b>
	<b>TOTAL EXPENDITURES</b>	<b>14,843,218</b>	<b>10,893,770</b>	<b>73.4%</b>	<b>9,825,861</b>	<b>13,987,252</b>
	<b>TOTAL REVENUE</b>	<b>14,899,487</b>	<b>15,086,345</b>	<b>101.3%</b>	<b>14,095,944</b>	<b>13,113,081</b>
	<b>SURPLUS (DEFICIT)</b>	<b>56,269</b>	<b>4,192,574</b>		<b>4,270,083</b>	<b>(874,171)</b>

# Grand Rapids Public Library

Agenda Item 5b

## Revenue and Expense Statement

Capital Fund

Month Ended March 2025

	Description	BOARD APPROVED BUDGET FY 2025	Actual FY 2025 through 9 months	Expenditure % of Budget	For Month Ended March FY24 75% of Year	FY 2023 Actual Final
1	Operating Fund Transfer In	150,000	150,000		-	1,500,000
2	Interest on Investments	60,659	12,588		17,994	90,475
	Total Revenues	210,659	162,588		17,994	1,590,475
3	Building Additions/Improvements	136,000	44,691		777,151	1,664,881
	Total Asset Management Expenditures	136,000	44,691	32.9%	777,151	1,664,881
	TOTAL EXPENDITURES	136,000	44,691	32.9%	777,151	1,664,881
	TOTAL REVENUE	210,659	162,588	77.2%	17,994	1,590,475
	Fund 2711 SURPLUS (DEFICIT)	74,659	117,897		(759,157)	(74,406)

Total Revenues	14,899,487	15,086,345	101.3%	14,095,944
Total Expenditures	14,843,218	10,893,770	73.4%	9,825,861
Fund 2710 SURPLUS (DEFICIT)	56,269	4,192,574		4,270,083

### TOTAL BOTH FUNDS:

Total Revenues	15,110,146	15,248,933	100.9%	14,113,937
Total Expenditures	14,979,218	10,938,461	73.0%	10,603,012
SURPLUS (DEFICIT)	130,928	4,310,472		3,510,926

## Grand Rapids Public Library February – March 2025 Media Index

### Media Mentions by Topic

Programs	9	Digital Media	10
General	1	Television	0
GR History Center	0	Radio	0
Staff/Board	0	Print publications	0
GRPL Foundation	0		
Outreach	0	Total number of mentions:	10

### Key Articles and Interviews

- Maranda's 2025 Spring Break Guide
- One Book, One **City** program culminates with visit from author - School News Network
- YWCA marks 125 years of transformative work | WOODTV.com
- Friends of **Grand Rapids Library** announce dates for annual book sale - FOX 17
- No small task': Kent **County** initiative will hand out 15,000 books to families | WOODTV.com
- ONE **COUNTY**, ONE BOOK | 15,000 Kent Co. families to receive books | wzzm13.com
- **Grand Rapids**, MI event on building a fighting labor movement
- Buy books for 50 cents at West Michigan **library's** annual book sale - MLive.com
- Plenty to do for spring break in West Michigan - School News Network
- How You Can Support The YMCA of Greater **Grand Rapids** For Day of Giving

### Social Media Comments

#### Partner - Videos

- Great musical taste! ❤️❤️❤️
- Thank you for this resource! And for the invitation 🥰
- All excellent recs!!! 🔥
- Thank you! Can't wait to check them out!
- We're honored to partner with you! ❤️ hope to see you March 14-16 🙌🙌
- omg my two favorite things! supporting the library AND local artists!!!

- This is so cool!!! Can't wait to enjoy this partnership
- I love this collaboration!! Brilliant!! 💖
- this was unexpected lol
- FABULOUS!!!! 🥰👏

### Brand Application

- love it!! 🥰🌈
- Love it!! Good job Communications team!!
- That pop of color is beautiful 🥰

### Annual Book Sale/Events

- ... oh dear ... that's too dangerous for me - I'll need a van to get back home! 😊
- Do you offer a teacher discount?
- Nice, I will be there early. I can't wait 😊👍❤️
- I was personally disappointed that was the class was full but happy that you had such a good response to the class. I hope you offer it again soon! If you do, would it be possible to have sign ups for the class?

### Adding more Switch Games to Collection

- An absolute win for the library
- Omg yessss my kiddos will be so excited!
- Giving more people the ability to play games is an awesome thing! Thanks you guys for being awesome
- Be there soon. Don't tell my boss 🎮👤



## STAFFING REPORT



March 2025 - April 2025

NEW HIRES				STAFF ANNIVERSARIES		
EFFECTIVE	POSITION	LOCATION		POSITION	TIME	
Kameron Kempker	3/17/2025	Library Custodian	Main	Bill Ott	Information Systems Manager	29 years
				Steve Maxim	Library Assistant II	28 years
				Julie Beukema	Librarian III	17 years
				Will Miner	Library Assistant II	15 years
				Andrew Coulon	Librarian I	9 years
DEPARTURES				Vince Harriger	Office Assistant II	9 years
None				Andrea Hiler	Circulations Operations Supervisor	8 years
				Kelly Dolson	Human Resources Assistant	7 years
				Neni Andrade	Office Assistant II	1 year
				Madison Bradley	Library Page	1 year
OPEN POSITIONS						
Librarian IV (1)	Library Assistant II (1)					
Library Help Desk Technician (1)						
TOTAL TURNOVER FY25*			MONTHLY TURNOVER* March 8, 2025 - April 4, 2025			
All staff	6.21%	10 people	All staff	0.00%	0 people	
Part-time staff	4.97%	8 people	Part-time staff	0.00%	0 people	
Full-time staff	1.24%	2 people	Full-time staff	0.00%	0 people	

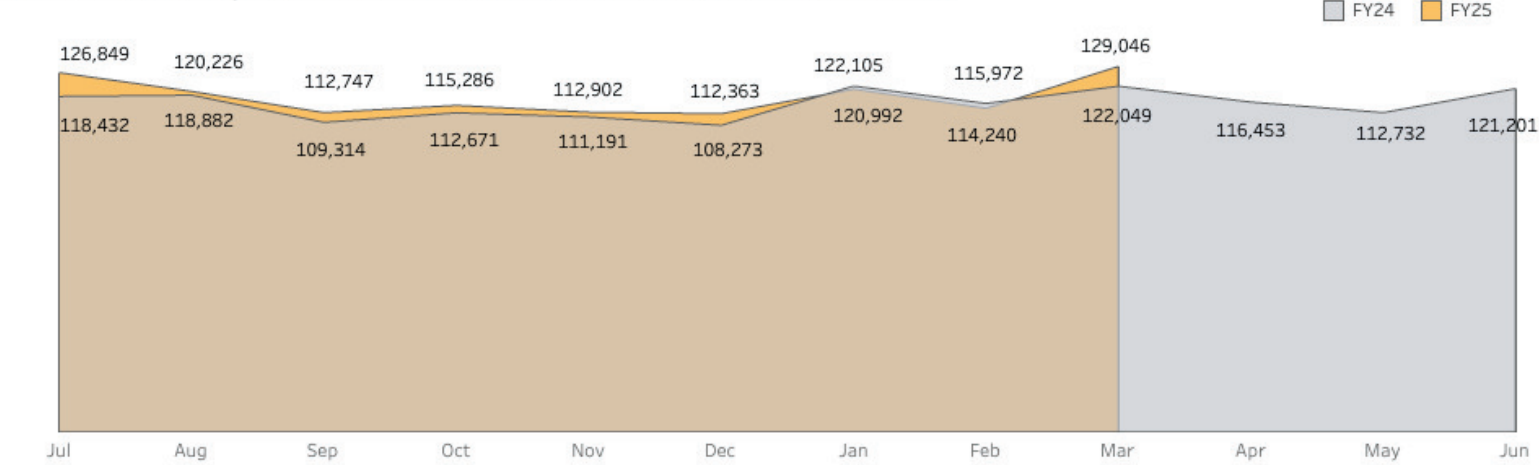
\*Does not include retirements

4/4/2025

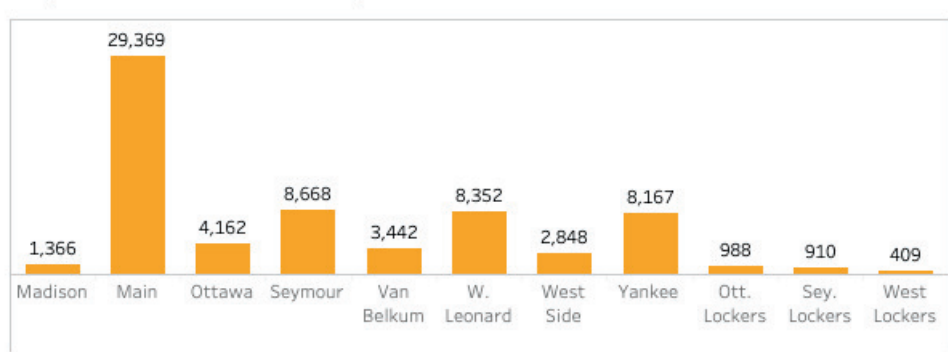
# March 2025

## STATISTICAL REPORT

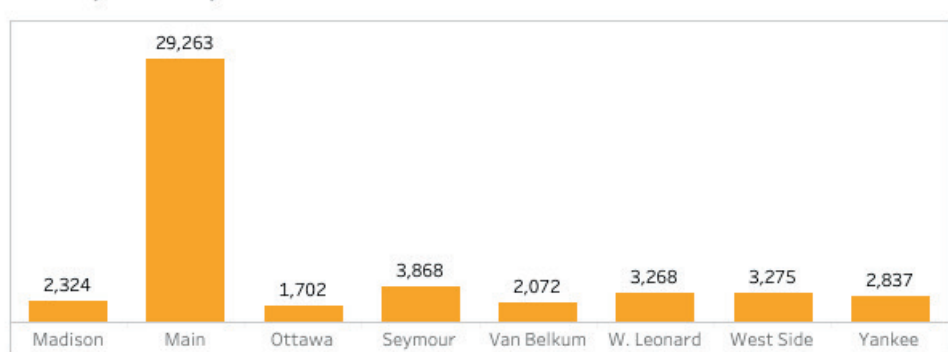
Items Borrowed by Fiscal Year and Month (includes both physical and digital items)



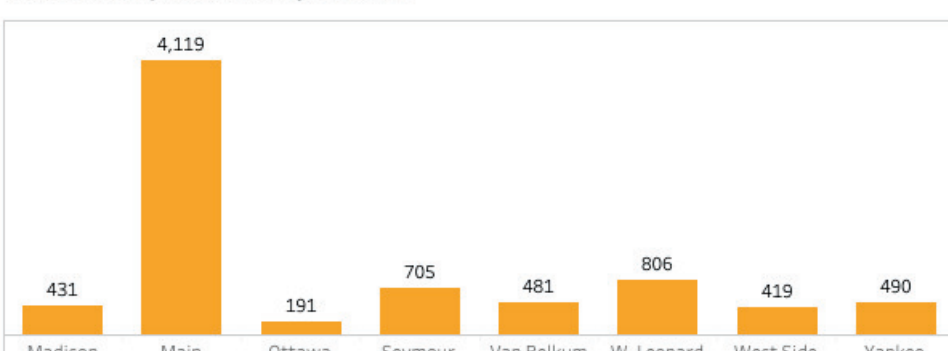
Physical Items Borrowed by Branch



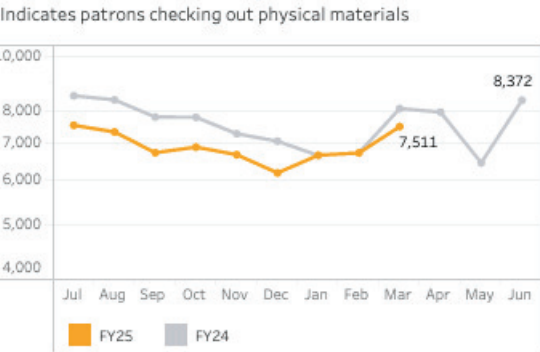
Library Visits by Branch



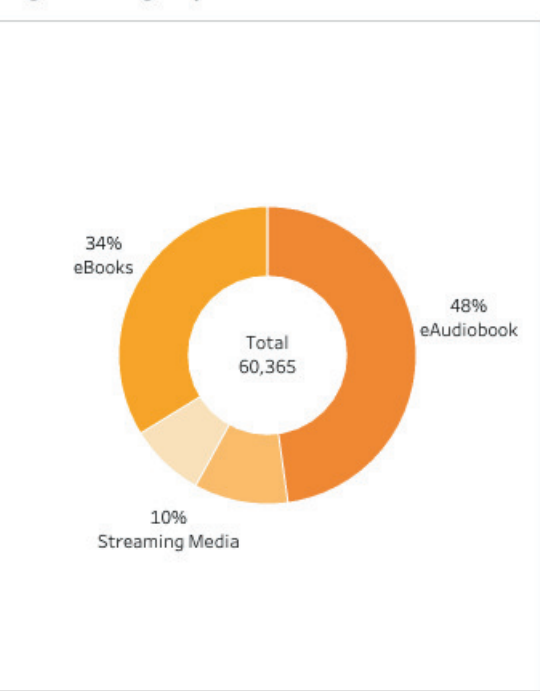
Public Computer Use by Branch



Unique Borrowers by Month



Digital Usage by Format



48,609

Library Visits

2025 FYTD: 397,540 ↑10%  
2024 FYTD: 361,737

924

New Cardholders

2025 FYTD: 7,958 ↑6%  
2024 FYTD: 7,507

129,046

Total Items Borrowed

2025 FYTD: 1,064,651 ↑2%  
2024 FYTD: 1,038,889

68,681

Physical Items Borrowed

2025 FYTD: 569,053 ↓1%  
2024 FYTD: 577,336

60,365

Digital Items Borrowed

2025 FYTD: 495,598 ↑7%  
2024 FYTD: 461,553

99 Library Programs

3,578 program attendance

27 Outreach Events

963 outreach attendance

12 Classes

9 School Visits / Tours

11 1-on-1 Tech Help

10 Business Consultations

37,561

Database Page Views

170

Email Reference  
Questions Answered

7,642

Public Computer Sessions

Social Media

8,249 interactions  
40,361 followers  
866,483 impressions

10,873

Digital Archival Items  
Viewed

16,428

Physical Holds Fulfilled

74

WiFi Hotspot Checkouts

### Community Connections

A selection of organizations that GRPL staff connected with this month:

- Arbor Circle Street Outreach
- AYA Youth Collective
- Campus Elementary
- Catherine's Health Center
- Degage Ministries
- Goodwill Industries
- GRCC
- GRPS
- Head Start for Kent County
- Junior Achievement
- Kent District Library
- Kent Hills Elementary
- MomsBloom
- Pine Rest StreetReach
- Wellspring Prep High School

### Popular Titles this Month

